Path To Transformation
A Healthcare System’s Perspective

Claus von Zychlin
President & CEO | Mount Carmel Health System
PERSPECTIVE

- Why is healthcare changing?
- What is the path?
- What does it mean for healthcare systems?
- Where will the path lead?
WHY is Healthcare CHANGING?
WHY is Healthcare CHANGING?

PRICE

POPULATION

DEMAND
$2.8 Trillion a year on health care

$9,000 per person

1 in 8 workers

1/6 of GDP

SOURCE: National Healthcare Expenditures. CMS 2012 Highlights
Cost of Care & Quality of Life

Quality of Life

0% 100%

Cost of Care per Day

$10 $100 $1,000 $10,000

HOME & COMMUNITY CARE

SUBACUTE/CHRONIC CARE

ACUTE CARE

PRICE

MOUNT CARMEL
America is Aging

In the past century, life expectancy has increased by nearly 30 years.

Baby Boomers began turning 65 in 2011.

1 in 5 people will be 65 and over in 2030.

SOURCE: State of Aging and Health in America. CDC, 2013 special report

POPULATION
“This whole damn health care system is a mess.”
CHRONIC DISEASES

$3Of EVERY$4spent on HEALTHCARE

OR $7,900 per person

1 in 3 CHILDREN
Born today will develop DIABETES

SOURCE: National Healthcare Expenditures. CMS 2012 Highlights
Everyone Wants More
WHY is Healthcare CHANGING?

PRICE

POPULATION

DEMAND
We provide the greatest VALUE by achieving the best QUALITY & EXPERIENCE at the best COST.
MONUMENTAL TRANSFORMATION
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<th>Solo sport</th>
<th>Team</th>
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<tr>
<td>Sick care</td>
<td>Total health</td>
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<tr>
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<td>Body part</td>
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<td>One-size fits all</td>
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<td>Uninformed</td>
<td>Shared decisions</td>
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<td>Third-party</td>
<td>Accountability</td>
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Industrialization of Healthcare
“So, how do you like your new medical site?”
iT as a Disruptor

iHealth, Align is world’s smallest glucometer

iHealth, blood pressure monitor

inTOUCH wristband uses infrared technology to continuously monitor glucose
“Someone calling themselves a customer says they want something called service.”
“You need to stop flying and start jogging.”
Accountability for Lifestyle Choices

+ Health & wellness
+ Manage risk
+ Manage chronic disease
+ Evidenced-based
+ Encourage healthy behaviors
Quality healthcare at 2% of the cost
shift in focus

Consolidation
Technology
Consumerism
Best Health
(Population Health Management)

RIGHT Care, Time & Places
(Network Development)

Exceptional Experiences
(Operational Value)

BECAUSE OF YOU
QUESTIONS