What Our Clients Say

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Lauren Phelps, Research Specialist, and Dr. Allard Dembe, HOPES Director
The Center for Health Outcomes, Policy and Evaluation Studies (Center for HOPES) provides a broad range of analytical services for organizations involved in health care, health policy, and public health. We specialize in providing research, analytical, and program evaluation services tailored to help your organization achieve the best possible results.

The center’s projects focus on making health care system improvements, enhancing quality of care, and determining if programs are cost effective.

The Center for HOPES is a results-driven organization responsive to clients’ needs. Services are provided by a dedicated team of health research experts from Ohio State drawing upon the expertise and extensive resources available through the university. Our programs and services have had a direct and strong impact on health care at the local, state, and national levels.

Our Services
The Center for HOPES has the capacity to provide a variety of analytical and health policy research services including:

Health Services Research
We analyze issues concerning health care delivery, health care cost, quality improvement, patient safety, and health care outcomes.

Program Evaluation
We evaluate health-related programs and initiatives to measure their short- and long-term results and examine the program’s implications.

Survey Research
We provide a range of services including survey design, sample selection, questionnaire development, psychometric testing, survey implementation (in-person, mail, telephone, or Internet), data collection and analysis, and interpretation of survey results.

Health Economics Analysis
We assess the cost effectiveness of underlying direct and indirect costs of projects to help decision makers understand the financial implications of policy and operational decisions.

Health Policy Analysis
We use data to evaluate health policy options, help policymakers make data-informed decisions, develop policy implementation strategies, and measure the impact of resulting policy changes.

Comparative Effectiveness Research
We develop and implement research strategies to determine which health care treatments and interventions work best, for which patients, and at what cost.

Health Outcomes Measurement
We select appropriate methods to assess health care outcomes, customize methods for specific projects, and test the validity and reliability of those measurement processes.

The Center for HOPES is:

Collaborative
At the Center for HOPES, it is our mission to create a collaborative, specialized research team that addresses our clients’ needs and ensures the project’s success. We are focused on optimizing client results, while maintaining research objectivity and the credibility of our analytical findings.

Accountable
The Center for HOPES delivers results on time and within budget constraints with a commitment to achieving high-quality project results. Deliverables are specified in advance through a written service agreement.

Responsive
Systems are in place to facilitate prompt response to client inquiries and expedited contracting for research services through The Ohio State University. Center for HOPES staff monitor project progress and communicate regularly with clients. Our responsiveness to our clients’ needs and the objectivity of our research are keys for building reliability and trust for future collaborations.

Affordable
The Center for HOPES is a not-for-profit organization that is part of Ohio State, and thereby maintains a lower cost structure than most commercial consulting organizations. Our dedicated professional research staff is supplemented, when necessary, by the availability of advanced-level graduate students with relevant research skills and experience.

Experienced
The Center for HOPES has extensive experience performing a wide variety of applied research and evaluation projects. Examples of the center’s recent research projects can be found on our website at cph.osu.edu/hopes/research-and-evaluation-studies.
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Center for HEALTH OUTCOMES, POLICY AND EVALUATION STUDIES

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